

Date: 12/4/2001 2:21 PM
Sender: Arnold E Miller
To: Glen R Trautner
cc: Arnold E Miller
Priority: Urgent
Receipt requested
Subject: Re:AAL77

Glen,

We have corrected the discrepancies listed below, and will forward to you, the corrected copies. I did not copy all of the transcriptions again. I sent only copies of those pages requiring corrections.

I will send the corrected copies out tonight via FedEx and you should have them tomorrow morning.

Let me know if you find something we overlooked.

ThanX,
Arnie

Reply

Separator
Subject: AAL77
Author: Glen R Trautner
Date: 12/3/2001 8:49 AM

Arnold per your request, I identified the following
list of
corrections:

1. On all of the transcripts in the "SUBJECT" box, there needs to be a " ; " (semi colon) inserted in between the word Accident;AAL77.
2. HNN-R Trans. 1242:19 and 1242:23, does DAC RA ask and then answer his own question?
3. BTV R Trans. 1305:54 should be 1307:54. Also 1333:59, sounds like it carried over into the next whole minute, therefore 1334 should be removed.
4. None of the personnel statements have the accident number and call sign in the upper left hand corner.
5. Certified Index. This was dated the same day as the accident. This implies that the form was signed that day. Just curious.
6. 8020-6-1, Accident number and callsign in upper left hand corner.
7. 8020-6-1, 1240 UTC, "HNN" should that be HNN?

These are just some of the things that I noticed, I was

curious on

some of the items. Call me if we need to talk about
this.

Thanks,

Glen

(b) (2) High

Date: 12/4/2001 2:54 PM

Sender: Arnold E Miller

To: Karyl DiDiana

cc: Arnold E Miller

Priority: Normal

Receipt requested

Subject: ZDC-ARTCC-212 (AAL77 on Sepetmeber 11, 2001)

FYI,

I had to sent some corrections to the original data I sent last week to
Glen Trautner, Washington ARTCC.

I am mailing these tonight via FedEx, tracking is # 151215398

Arnie

FedEx USA Airbill

Express

1 From *From your own account*

Date 12/4/01

Sender's FedEx Account Number

Sender's Arnold E. Miller, ZID-505.3

Phone

Company FAA/AIR TRAFFIC CNTRL CNTR

Address 1850 S SIGSBEE ST

City INDIANAPOLIS

State IN

ZIP 46241-3640

2 Your Internal Billing Reference

First 24 characters will appear on invoice

3 To Recipient's Name Mr. Glen R. Trautner

Company Federal Aviation Administration

Address Washington Air Route Traffic Control Center

Address

To "HOLD" at FedEx location, print FedEx address

825 Market (East)

We reserve the right to bill, collect or P.O. order.

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State VA

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0215

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☒ No ☐ Yes

Yes, this cargo is: ☐ Flammable ☐ Corrosive ☐ Toxic ☐ Infectious ☐ Radioactive ☐ Other

Dangerous Goods (DG) label is required for all DG shipments. See www.fedex.com/dg for more information.

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Total Packages

Total Weight

Total Declared Value*

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Your liability is limited to \$100 unless you declare a higher value. See back for details.

The signing party authorizes us to deliver this shipment without obtaining a signature and to place it in a container and hold it in place until we receive a signature.

No. 198239686 (01/04) 198239686 (01/04) 198239686 (01/04)

447

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Date: 11/20/2001 1:25 PM
Sender: Karyl DiDiana
To: Arnold E Miller, Karyl DiDiana
cc: Art Blank
Priority: Urgent
Receipt requested
Subject: Fwd: RE: Certified Index AAL77 9/11/01

Arnold

Per our conversation today

Please list all material on file at ZID re: AAL77 on the certified index. Then send the 3 items requested by ZDC to ZDC. If after review by HQ they decide to request additional information than the items sent to ZDC we will send them the additional requested information at that time.

IF you have any additional questions please contact me.

Thanks

KD

Forward

Header
Subject: RE: Certified Index,
Author: Arnold E Miller
Date: 11/13/01 12:03 PM

Did you find any guidance from our friends in the east about the certified index for AAL77. ZDC wanted only 3 pieces of data, however, the 8020-11 has a different opinion when a NSS is not used.

Arnie

To: Glen R. Trautner

Date: November 28, 2001

Subject: ZDC-ARTCC-212

Action: ☒ Per Your Request ☐ Discuss with Me ☐ Take Appropriate Action
☐ For Your Information ☐ For Your Approval ☐ Please Answer
☐ Per Our Conversation ☐ For your Signature ☐ Prepare Reply for:
☐ Note and Return ☐ Comment

Remarks:

Attached is support data from Indianapolis ARTCC for the subject accident package involving AAL77 on September 11, 2001.

If you need additional information or have any questions about the material provided please contact Arnold E. Miller in our Quality Assurance Office at [REDACTED] or via CC-Mail.

O/S/B

William A. Orr
SMQA, ZID-505

Phone: [REDACTED]

Attachments

Copy Certified Index
Copies Personnel Statements
Copies Partial Transcripts

File: ZDC-ARTCC-212 File

WP: C:\My Documents\Cvr Ltr ZDC ZDC-ARTCC-212.doc

ZID-505.3/amiller:aem:X:269:11/29/2001

FedEx

USA Airbill

Express

FedEx Tracking Number

(0171430)

1 From Please print and print hard

Date 11/28/01

Sender's FedEx Account Number

0171430

Sender's Name Arnold E. Miller, ZID-505.3

Phone

Company FAA/AIR TRAFFIC CNTRL CNTR

Address 1850 S SIGSBEE ST

City INDIANAPOLIS State IN ZIP 46241-3640

2 Your Internal Billing Reference ZID-505.3

3 To Recipient's Name Mr. Glen R. Trautner

Company Federal Aviation Administration

Address Washington Air Route Traffic Control Center

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7 Payment Bill to:

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Total Weight

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Date: 11/29/2001 3:01 PM
Sender: Arnold E Miller
To: Karyl DiDiana
cc: William A Orr; Arnold E Miller
Priority: Normal
Receipt requested
Subject: ZDC-ARTCC-212 (AAL77), September 11, 2001

KARYL,

Indianapolis Center's support data for the subject accident package will be mailed today via FedEx to Mr. Glen R. Trautner at ZDC. The tracking # is [REDACTED]

We sent a copy of the Certified Index , and copies of Personnel Statements and Partial Transcripts.

I talked to Glen this afternoon, advised him the above material would be sent overnight and if there was anything wrong with it, or something else was needed to contact me and we would work it out.

Arnie

Date: 11/7/2001 2:25 PM
Sender: Glen R Trautner
To: Arnold E Miller
Priority: Urgent
Receipt requested
Subject: AAL77

Arnold,

The information that you planned on sending in support
of this
accident has been ok'd by the region.

Thanks again,

Glen